



Aeolian Kennel and Training

Day Care Services Agreement

Name _____ Daytime Phone Number _____
 Work Number _____ Cell Number _____
 Email _____ Emergency Contact _____
 Address _____

Dog's Name _____ Breed _____
 Age _____ Sex _____
 Colour/Markings _____
 Vet Clinic _____ Spayed/neutered? _____

To participate in daycare this 4-page form must be reviewed, signed, and returned, and proof of vaccinations presented to Aeolian Kennel and Training.

Core vaccinations: _____	Rabies Due: _____
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Please answer the following questions to help us ensure your dog's daycare stay is successful:

Question:	Yes:	No:
Is your dog crate/kennel trained?		
Does your dog have any form of separation anxiety?		
Has your dog ever been in a serious altercation with another animal?		
Has your dog ever growled at, lunged at, or bitten a human?		
Does your dog have any allergies? If so, to what? _____		
Is your dog house trained?		
Does your dog fear or dislike any types of dogs?		
Does your dog require Aeolian Kennel and Training to provide a meal(s) during the day? (Food must be dropped off with the dog)		
Is your dog permitted to have small amounts of treats provided by Aeolian Kennel and Training?		

Please list any comments about your dog that you feel may be helpful to us:

****If any of the above information changes, please advise us immediately****

Terms & Conditions

1. I represent that I am the legal owner of the dog stated in the above client form.
2. I certify that my dog has current vaccinations, or proof of titer test, for Distemper, Parvovirus, and Rabies. Further, I represent that my dog is in good health, with no evidence of any communicable diseases within the last 30 days, and at the time the dog is dropped off with the staff of Aeolian Kennel and Training. I understand that I am obliged, at any time that I bring my dog to the daycare facility, to advise Aeolian Kennel and Training of the following:
 - a) If my dog has been ill with any communicable disease within the last 30 days.
3. I understand that, while my dog may be fully vaccinated, vaccines are not guaranteed and that my dog may still have a small chance of contracting a contagious virus (i.e. Kennel cough) from their stay at the daycare facility. In the event that this occurs, I acknowledge that I will be responsible for payment of any and all medical expenses.
4. I represent that my dog is free from ticks, fleas, lice, and any other parasites. I understand that, while my dog may be treated for the above noted parasites, my dog may still have a small chance of contracting them from their stay at the daycare facility. In the event that this occurs, I acknowledge that I will be responsible for payment of any and all medical expenses.
5. I understand that the dogs will be supervised at all times during daily activities, but incidents of injuries may still occur while playing with other dogs. These injuries may include: sprains, strains, superficial skin tears, bites, abrasions and scratches or torn paw pads.
6. I represent that my dog has not ever displayed any aggressive behaviours towards people or other dogs, and understand that any display of such behaviour may result in Aeolian Kennel and Training staff removing my dog from the play group. I represent that my dog is neither food nor toy possessive. I understand that I am obliged, at any time that I bring my dog to the daycare facility, to advise Aeolian Kennel and Training of the following:
 - a) If my dog has, at any time since the completion of the above client form questionnaire, has harmed or exhibited aggressive or threatening behavior towards any person, any other dog, or any other animal.
7. I understand that Aeolian Kennel and Training reserves the right to remove any dog from daycare that represents a hazard to any other animal or person present at any time, or for any other reason deemed appropriate by Aeolian Kennel and Training staff. I understand that Aeolian Kennel and Training may discipline my dog, as set out below, in the event that my dog engages in inappropriate behaviors.
8. I agree that, should an injury or sickness occur to my dog while at the Aeolian Kennel and Training daycare facility which requires medical attention, I authorize Aeolian Kennel and Training staff to contact any available veterinary clinic as deemed necessary. I agree that I am solely responsible for any medical expenses that may be incurred during any such necessary vet visit.
9. I consent to disclose any current or past medical issues, current or past temperament issues, or any other concerns regarding my dog so that Aeolian Kennel and Training staff may determine if my dog is suitable for daycare activities.
10. I understand that my dog will have close and intimate contact with other dogs during the time he/she is in the daycare facility. I understand that, while Aeolian Kennel and Training will not knowingly admit into the daycare facility dogs that are acting aggressively, another dog may act uncharacteristically or unpredictably, which could result in injury to my dog. I understand that, as with other dogs, my own dog may act uncharacteristically and may cause harm or damage to other dogs, persons, or the property of the daycare facility.
11. I release Aeolian Kennel and Training from any and all liability should my dog incur any medical expenses or legal expenses during their stay at the daycare facility, and accept full responsibility should my dog injure any person or other dog at any time inside the daycare facility.

- 12. I release Aeolian Kennel and Training from any liability in the event of injury to or the death of my dog while in attendance at the daycare facility.
- 13. I consent to release the rights to all recordings, videos, pictures or images of my dog taken at the daycare facility to Aeolian Kennel and Training and I understand that these images or videos may be used for promotional purposes.
- 14. I agree to pick up and drop off my dog only between the allotted times during business hours, as set out in the attached hours of operation. I understand that drop off hours are between 7:00 a.m. and 9:00 a.m., and that pick-up times are between 4:00 p.m. and 5:30 p.m. I understand that picking up or dropping off my dog outside of these hours may incur an additional expense or late fee, as well as cost of all necessary supplies for continued care of my dog. I understand that late pick-up will incur a fee of **\$25.00**. Aeolian Kennel and Training reserves the right to refuse after hours service to clients.
- 15. I consent to pay for all outstanding balances and charges incurred for daycare services prior to, or at the time of pick-up of my dog. I agree to pay for my dog's daycare services, as set out in the attached fee schedule. I acknowledge that Aeolian Kennel and Training may revise the fee schedule from time to time, but understand that Aeolian Kennel and Training will provide me with notice of any such fee change in advance of Aeolian Kennel and Training providing services to me.
- 16. I understand that should I fail to pick up my dog, Aeolian Kennel and Training staff will attempt to contact my emergency contact. In the event of a failure to connect with an emergency contact, I hereby authorize Aeolian Kennel and Training to continue to provide boarding care to my dog at my expense, at a fee of \$30.00 per day. In the event that my dog is not picked up in accordance with the original agreement, I agree that Aeolian Kennel and Training will use its discretion permitted by law to follow the abandoned pet protocol, as set out below.

FEE SCHEDULE (As of September 1, 2018):

Single Dog Prices:		Double Dog Prices: (Two Dogs from the same household)	
Daily:	\$22.00	Daily:	\$40.00
Set of 5 Days:	\$100.00	Set of 5 Days:	\$180.00
Set of 10 Days:	\$190.00	Set of 10 Days:	\$360.00
Set of 20 Days:	\$346.00	Set of 20 Days:	\$680.00
Monday/Wednesday/Friday Daycare:			
A single price for all of the Mondays, Wednesdays, and Fridays in the month that the daycare is operational, at a rate of \$16.00 per day. The price varies, depending on the number of operational Mondays, Wednesdays, and Fridays in each month.			
Monthly Enrollment:			
A single monthly price for all of the days in the month that the daycare is operational, at a rate of \$15.00 per day. The price varies, depending on the number of operational days in the month.			

HOURS OF OPERATION:

The daycare is operational Monday through Friday from 7:00 a.m. to 5:30 p.m., or as otherwise indicated. Drops offs shall take place between 7:00 a.m. and 9:00 a.m. Pick ups shall take place between 4:00 p.m. and 5:30 p.m. All dogs are expected to be picked up on time. A late pick up fee of **\$25.00** will be incurred for pickups after 5:30 p.m.

I agree to the following policies, as set out below (please initial):

RESERVATIONS:

_____ Reservations are required, and 12 hours notice of the dog coming to daycare must be provided. Dogs registered in the monthly package or the Monday/Wednesday/Friday package are not required to reserve their spots.

CANCELLATIONS:

_____ 12 hours notice of cancellation is required. Less than 12 hours notice will result in the full fee being applied.

NO SHOWS:

_____ If a reservation is made and no cancellation notice given, then full fees shall be charged.

DISCIPLINE:

_____ If a dog is bullying, barking excessively, mounting other dogs, peeing in the building, attempting to jump the gate, or engaging in other disruptive and inappropriate behaviours, Aeolian Kennel and Training staff will distract the dog with verbal commands and cues. In the event that such verbal commands are not effective, the dog will be kenneled for a short time out, in order to ensure that all dogs at the daycare facility are stress free and comfortable.

ABANDONED DOG PROTOCOL:

_____ I agree that, in the event that my dog is not picked up in accordance with my original arrangement, fees and costs will continue to accrue until pickup, in the sum of \$30.00 per day, for the care of my dog. I further acknowledge that if I do not pick up the dog within 14 days of the agreed date for pickup, that my dog shall be considered to be abandoned to Aeolian Kennel and Training. I understand that after abandonment Aeolian Kennel and Training shall be entitled to place my dog into the custody of the Prince Albert SPCA, or a similar organization, or to rehome the dog personally.

The signature below indicates that I have read and understand the above terms and conditions within the Aeolian Kennel and Training daycare agreement. I agree to abide by the above terms and conditions, and accept all terms and conditions as set by Aeolian Kennel and Training.

Signature:

Date:

Witness:

Aeolian Kennel and Training

Date:
